

TERMS AND CONDITIONS

AFFILIATE PROGRAM

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Objective

These Terms and Conditions govern participation in the RBF Partners Affiliate Program by allowing partners, also referred to as affiliates ("Affiliates"), to promote the brand linked to the program, receiving a commission based on their exposure and promotion efforts.

RBF Partners reserves the right, at its sole discretion, to change the compensation terms, modify these Terms of Use, or terminate an Affiliate account at any time. The Affiliate will be notified of any change via email or through a notification on our platform. Continued participation in the Program after such changes constitutes acceptance of the new terms.

It is the Affiliate's responsibility to periodically review these Terms for updates.

1. Eligibility and Registration

1.1 Only those over 18 years of age and legally able can register as Affiliates.

1.2 RBF Partners may refuse any request without justification.

1.3 The Affiliate is responsible for the veracity of the information provided at the time of registration and must keep their data up to date.

1.4 Sub-affiliation and cross-branding are not permitted. The affiliate must strictly comply with the rules, guidelines, and manuals of the brands participating in the RBF Partners Affiliate Program.

2. Promotional Rules and Conditions

2.1. It is forbidden to offer any type of monetary incentive, bonuses or benefits that motivate customers to register on the platform.

2.2. The Affiliate must ensure that all their campaigns comply with Responsible Gaming rules, in particular:

- Clear minimum age warnings (+18 years);
- Prohibition of messages that encourage compulsive gambling or suggest guaranteed profit;
- Dissemination of warning messages about gambling risks and links to support players with problems related to betting and gaming.
- Use of responsible language, without appeal to vulnerable audiences, including minors.

- Ensuring that all advertising material contains clear information about the risks of pathological gambling and forms of self-exclusion.
- Display of age-restricted warning clauses and risks associated with gambling with at least 10% of the ad area.

2.3 The Affiliate may not promise fixed, unrealistic winnings or guarantee profits to customers in gambling, nor suggest that gambling is a means of income or financial solution.

2.4. The Affiliate is authorized to use exclusively promotional materials produced and made available by RBF Partners, such as banners, landing pages and other promotional assets. The creation, modification or use of any promotional material not provided directly by RBF Partners is strictly prohibited, except with prior written authorization. In addition, any promotional material used must contain a disclaimer informing you of the potential risks involved in betting and casino games.

2.5. The use of the **RBF Partners Affiliate Program** brands (or variations) in paid digital marketing campaigns is not permitted without prior authorization.

2.6. Advertising must comply with all prohibitions contained in the laws applicable to the country in which the **RBF Partners Affiliate Program is**, including, but not limited to:

- Not suggesting easy wins or linking betting to personal or financial success.
- Do not encourage excessive or impulsive betting.
- Do not present gambling as a priority in life or as a form of financial investment.
- Do not use sexual appeals or messages that exploit physical attributes.
- Not including influencers, celebrities or well-known personalities promoting the game in a way that suggests success or success through betting.
- Present betting as socially attractive or encourage a luxurious lifestyle linked to gambling.
- Do not run advertising in inappropriate places, such as schools, hospitals or where the main audience is minors.
- Do not display images of children or adolescents, or any element appealing to this audience.

3. Commission and Payout Structure

3.1. The Affiliate will be remunerated according to the terms established in the affiliation agreement, based on the Net Gaming Revenue (NGR) generated by the referred customers. The commission due will be calculated using the following formula: **(NGR x %) – Payment Fee = Commission Payable**.

3.2. The **Payment** fee applies to the amounts to be paid, as described in the affiliate program. The **Payment Fee** corresponds to the player's total transactions (**deposits + withdrawals**) multiplied by 2%.

3.3. Commission payments will be made monthly and are subject to a minimum accumulated amount of €200.00 (two hundred euros) or the equivalent in the corresponding currency. If the Affiliate does not reach this amount, the balance will be carried over to the next payment cycle.

3.4. **RBF Partners** may revise commission structures and payment terms at any time, providing prior notice to the Affiliate.

3.5. Affiliates are responsible for all applicable taxes on the amounts received, in accordance with the applicable legislation.

3.6. The Affiliate Program does not charge an administration fee.

3.7. High Roller Player: A High Roller Player is any customer who generates a negative NGR of at least €100,000.00 (one hundred thousand euros) in any calendar month. If the commission due to an affiliate, as a result of a High Roller Player, results in a negative amount in a given calendar month, RBF Partners reserves the right to fully transfer this negative amount. The accumulated negative amounts will be offset against future commissions and will remain in the affiliate's balance until fully settled.

3.8. **RBF Partners** undertakes to calculate and settle commissions based on the Net Gaming Revenue (NGR) by the 20th day of the following month.

3.9 **RBF Partners** reserves the right to use the commission due to offset any outstanding amounts or claims against the affiliate partner.

3.10 After the termination of the contract, the affiliate partner will not be entitled to receive any additional commissions or any other form of remuneration from **RBF Partners**.

4. Compliance and Legal Responsibilities

4.1. The Affiliate shall fully comply with all applicable laws and regulations, including the rules regarding Fixed Odds Operators and Responsible Gaming guidelines.

4.2. RBF Partners reserves the right, in its sole discretion, to request the removal or correction of any promotional material that violates these guidelines. Failure to comply may result in sanctions, including termination of the affiliate agreement and withholding of outstanding commissions.

4.3. The use of fraudulent practices, spamming, artificial traffic generation, or any activity that infringes advertising and consumer protection regulations is strictly prohibited.

4.4. If an Affiliate is found promoting RBF Partners' brands in restricted markets or engaging in illicit practices, their account may be suspended or terminated, and their commissions withheld, as well as being held liable for any damages caused.

4.5. The affiliate is not authorized to create multiple accounts with the aim of obtaining undue advantages in the Affiliate Program. Furthermore, the use of deceptive, fraudulent, or manipulative tactics to attract customers is expressly prohibited. Exceptionally, the creation of additional accounts may be allowed, provided that the affiliate submits a formal request to the Program management, clearly explaining the reasons that justify such a need. Authorization will be subject to prior review and approval by the responsible team.

4.6. RBF Partners does not allow customer remapping, i.e. an Affiliate cannot transfer an already registered customer to their affiliate link.

4.7. RBF Partners reserves the right to restrict the participation of affiliates based on local regulations or internal policies.

5. Termination and Penalties

5.1. RBF Partners reserves the right to terminate the Affiliation Agreement at any time with a minimum **of 48 (forty-eight) hours** prior notice.

5.2. In the event that the Affiliate violates these Terms and Conditions, they may forfeit any outstanding commissions and be subject to legal action.

5.3. The RBF Partners may apply financial and administrative penalties, including withholding of commissions and immediate account closure, should an Affiliate be identified in fraudulent or non-compliant activity.

5.4 Any additional commission entitlement expires upon termination of the contract.

5.5 RBF Partners reserves the right to terminate the contract and to stop the calculation of any commissions if the affiliate does not generate any activity or respond to our attempt to communicate for 30 days.

6. Final Provisions

6.1. The conditions contained in these Terms and Conditions may be changed at any time by notice to the Affiliate.

6.2. The **RBF Partners** Affiliate Program, as well as its respective brands, is governed exclusively by the Terms and Conditions and the Affiliation Agreement issued by the brand that the affiliate partner has committed to promoting. Any additional document — including, but not limited to, Insertion Orders (IOs), cooperation agreements, or supplementary contracts — that contains clauses or provisions inconsistent with the Terms and Conditions or the Affiliation Agreement of the respective brand shall be deemed automatically null and void, with the formal instruments issued by the Operator always prevailing.

6.3. Any disputes will be resolved according to the location in which the Affiliate acts for **RBF Partners Affiliate Program**.

6.4. The RBF Partners affiliate program and its brands do not authorize the use of public complaint platforms, such as *Reclame Aqui* and similar services, to address disputes, inquiries, or any matters related to the contractual relationship. Any and all requests, complaints, or questions from the Affiliate must be submitted exclusively through the official support channels of the affiliate management team, as indicated in this document — including the institutional email and/or the official support chat of the affiliate department. Failure to comply with this obligation may result in the immediate termination of the Affiliate's account, as well as the withholding of any pending commissions, without prejudice to other measures provided for in the contract.

6.5. Any disputes arising from this Agreement shall be governed by the applicable law of the location where the partner brand, under the management of RBF Partners, is operating within the Program. If necessary, legal actions must be brought before the competent courts of that location/jurisdiction.

7. Version control

These Affiliate Terms and Conditions are a living document, subject to periodic reviews to ensure compliance with the industry's best practices and current regulations. Below, we present the history of changes and updates made:



RBF partners

Version and Date	Changes Made	Responsible Area	Approved by:
1.0 – 18/02/2025	Creation of Terms and Conditions	Compliance Team	Board of directors

Note:

The latest version fully replaces the previous ones and reflects the company's ongoing commitment to providing a safe and balanced gaming environment. We recommend that Affiliates review this document regularly to stay up to date on any changes. This chapter aims to maintain transparency and ensure the traceability of updates made to the Terms and Conditions.

8. Contacts

If you have any questions, complaints, or comments about this document or our use of personal data, please contact us by email affiliates@rbfpartners.com or Skype: [live:.cid.a0944e9519ab37e](https://www.skype.com/user/cid/a0944e9519ab37e)